

AODA Training Matrix

 Required Customer Service Training	Senior Academic / Administrative Officers	The Management Group (TMG)	CAW	Faculty & Librarians	Graduate Students	CUPE – Undergraduate TAs	CUPE – Sessional Lecturers	CUPE – Post Doctoral Fellows	Clinical Faculty & Scholars	Temporary/Casual	SEIU – Operations & Maintenance	SEIU – Casual On-Call Custodial	SEIU – Hospitality Services	IUOE – Operating Engineers	Affiliates (Divinity College, MAPS, McMaster Children's Centre)	Contractors / Subcontractors	Student Leaders & Volunteers
Mandatory Online/Group Session Approx. 1.5 hours	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓			
Informational Brochure & Policy Approx. 30 minutes						✓	✓						*			✓	✓

* Those not receiving the annual group session training are required to read the information brochure and policy.